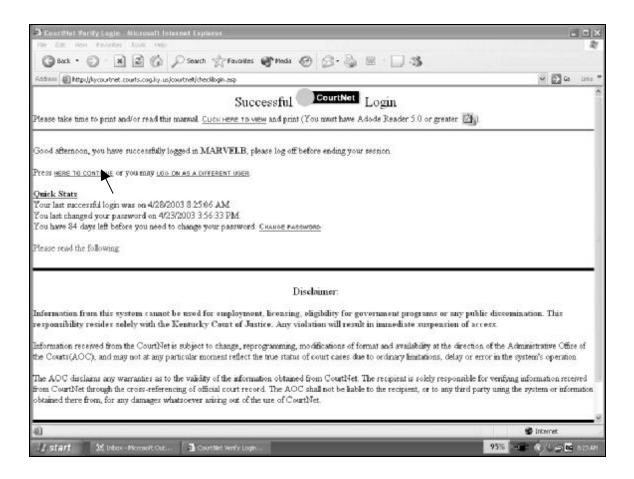


Step 1: On the CourtNet Login Screen, enter your user ID in the <u>U</u>ser: field and press the <TAB> key.

Step 2: Type your password in the \underline{P} wd: field and press the $\langle ENTER \rangle$ key or click on the LOGIN button as shown in the example above.

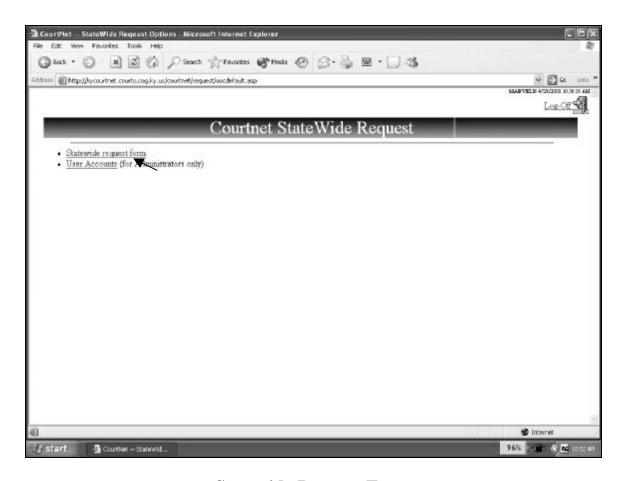


If you reach this screen, you have entered your username and/or password incorrectly. Click on the back button as shown above and repeat steps 1 and 2. If this problem persists, contact Pretrial Records, Customer Service at 1-800-928-6381. If this screen is not displayed, continue to step 3.



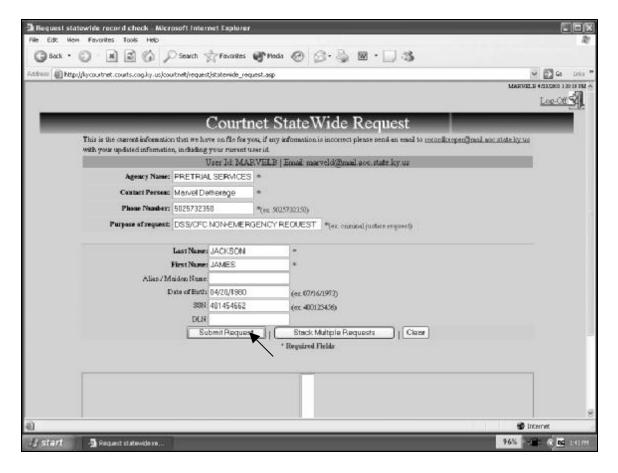
Step 3: Click on the underlined text HERE TO CONTINUE.

Note: You may print and/or read the user manual by clicking on the underlined text <u>Click Here To View</u> located at the top of the page.

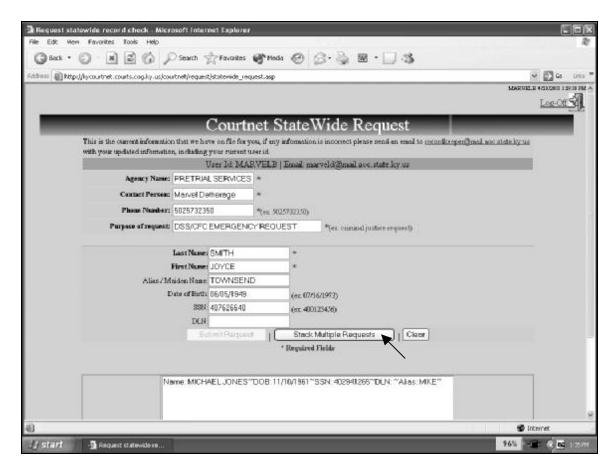


Statewide Request Form

Click on the underlined text <u>Statewide request form</u> to request a statewide background check.

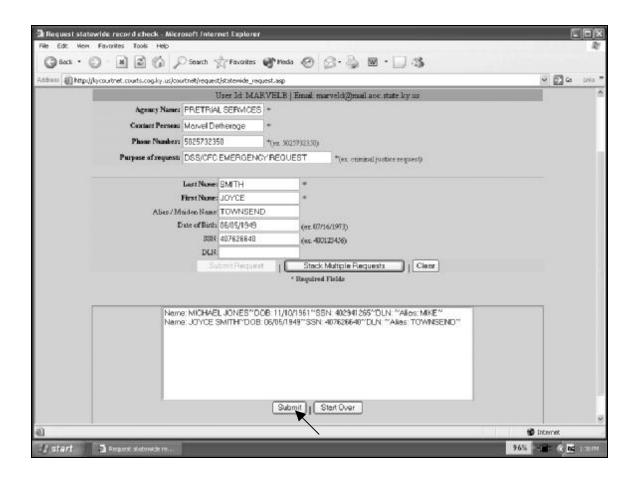


- **Step 1:** Agency Name is automatically filled in based on your registration information. Press the <TAB> key to advance to the next field.
- **Step 2:** Enter your first and last name as the Contact Person, replacing your user ID, and press the <TAB> key.
- **Step 3:** Enter your phone number (do not include any dashes) and press the <TAB> key.
- **Step 4:** Enter the purpose of the request and press the <TAB> key. *Example: DSS/CFC Emergency or Non-Emergency Request*
- **Step 5:** Enter the individual's last name and press the <TAB> key.
- **Step 6:** Enter the individual's first name and press the <TAB> key.
- **Step 7:** Enter any aliases and/or maiden names and press the <TAB> key.
- **Step 8:** Enter the date of birth as shown in the example and press the <TAB> key.
- **Step 9:** Enter the social security number and press the <TAB> key.
- **Step 10:** Enter the driver's license number, if available, and press the <TAB> key.
- **Step 11:** Click on the Submit Request button only if one individual is needed.



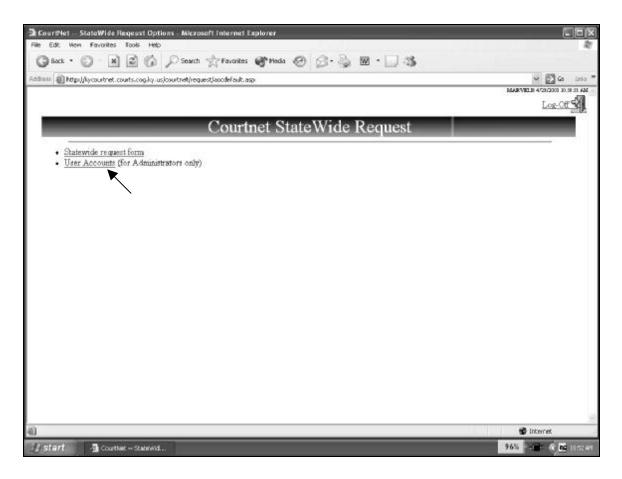
Stacking Multiple Requests

When requesting records for multiple individuals you may do so on one form. Enter the information as previously explained, and click on the button labeled **Stack Multiple Requests** as shown in the example above.



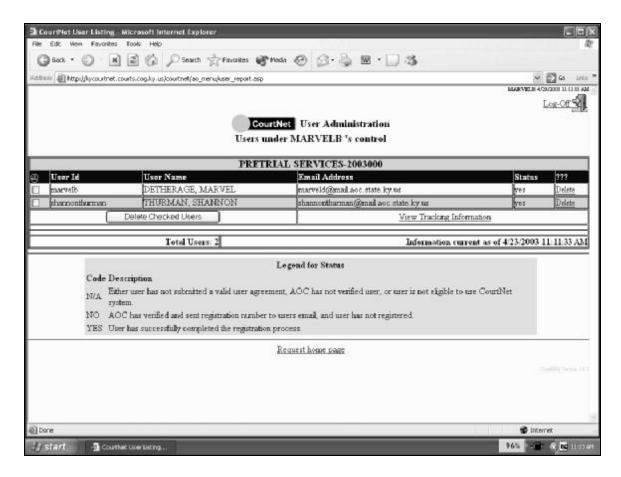
Next, enter the name, date of birth and social security number for the next individual and click on the Stack Multiple Requests button again to add that individual to the list. When you have added all the individuals needed, click on the Submit button.

The records will be sent to the e-mail address associated with the user name logged into the system.



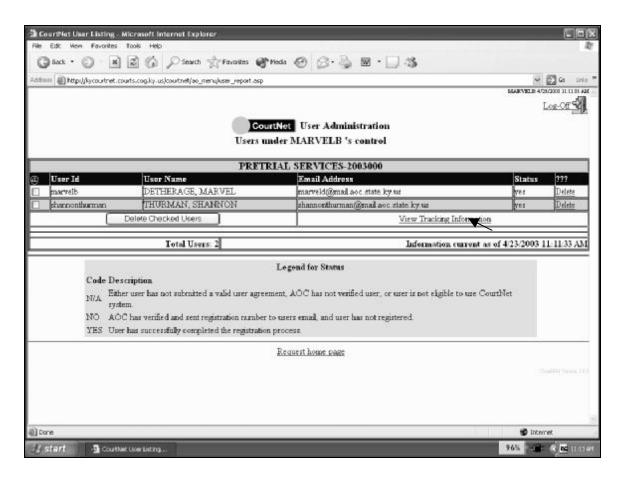
Administrator Controls

As administrator, you will be required to immediately notify Pretrial Services Records Division, Customer Service when an employee leaves your organization. You will also have the capability of viewing tracking information for each registered user from your organization. Click on the underlined text <u>User Accounts</u> to reach the administration page.



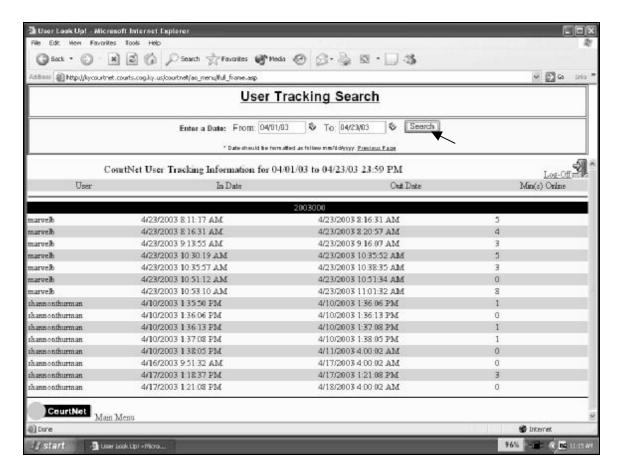
The example above shows how the list of registered users for your organization will appear. In order to delete one user, click on the delete button located to the far right of the individual you wish to delete. If needing to delete multiple users, place a check mark to the far left side of each individual's name and then click on the Delete Checked Users button. This function will generate an e-mail to Pretrial Records, Customer Service, to have each selected user's access to CourtNet deleted.

Note: The status field shown in the screen print above will display what stage of the registration process each user has completed.

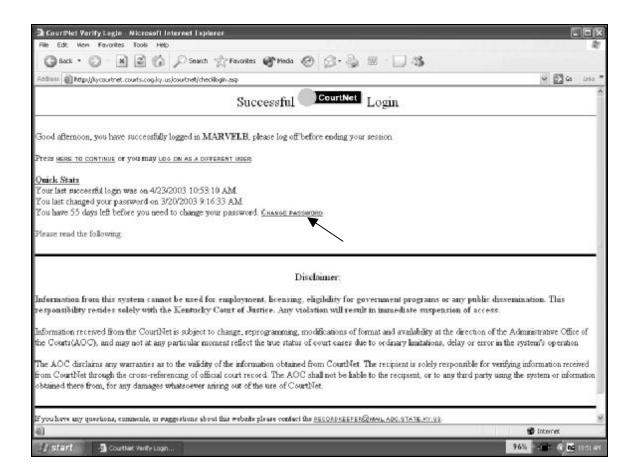


Tracking Information

Click on the underlined text View Tracking Information.

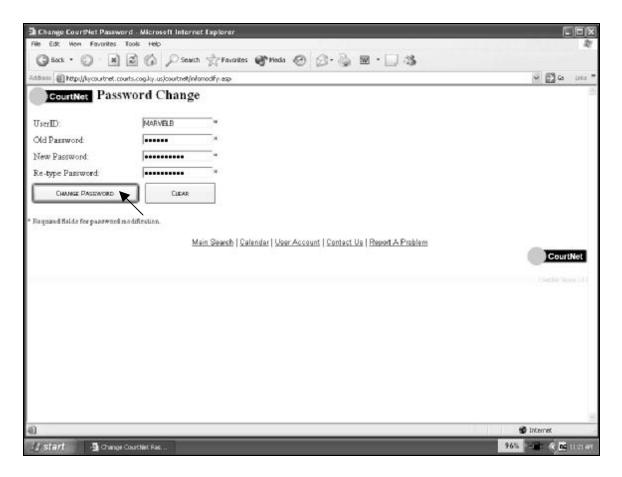


To view tracking information, enter a start and end date and click the search button. This will display the date and length of time each user was logged onto the CourtNet system.



Password Change

As a security feature, each user will be required to change their password every 90 days. Once logged onto CourtNet, you may notice the system will display how many days are left before you will need to change your password. Click on the underlined text <u>Change Password</u>.



- **Step 1:** Enter your User ID and press the <TAB> key.
- **Step 2:** Enter your old password and press the <TAB> key.
- **Step 3:** Enter your new password and press the <TAB> key.
- **Step 4:** Retype your new password and press the <TAB> key.
- **Step 5:** Click the Change Password button to update.



The screen above shows that your password has been successfully changed.

Click on the back button until you reach a screen that has the log off button in the top right corner of the screen and click logoff to exit.